

### **AGENDA**

01 COMPANY HIGHLIGHTS

02 ESG TOPICS

03 Q2 24/25 BUSINESS AND FINANCIAL UPDATE

04 APPENDIX





### **COMPANY HIGHLIGHTS**



#### FOUNDER-LED BUSINESS WITH A UNIQUE GROWTH STORY COMBINING COMMERCE AND TECHNOLOGY

Founded in 2014, today > EUR 2bn GMV, adjusted EBITDA profitable, pan-European footprint in B2C & B2B



#### **COMMERCE: THE MOST COMPLETE FASHION PLATFORM IN EUROPE**

The best of the fashion universe delivered in the most engaging customer experience online



#### SERVICES: UNIQUE MEDIA AND ENABLING PRODUCTS MONETIZING OUR REACH AND FULFILLMENT ASSETS

Incremental high-margin revenue streams generated by multiple commerce-adjacent B2B products



#### SCAYLE: HUGE VALUE CREATION OPPORTUNITY IN OUR PROPRIETARY SAAS BUSINESS

Ambition to become the leading SaaS enterprise commerce platform operating at >40% EBITDA margin



#### **OUTLOOK: PUSHING FORWARD ON PROFITABLE GROWTH**

Capitalizing on the immense platform opportunities in Commerce and SaaS markets



### UNIQUE STORY COMBINING COMMERCE AND TECH

#### **FOUNDER-LED BUSINESS**







**HANNES WIESE** 

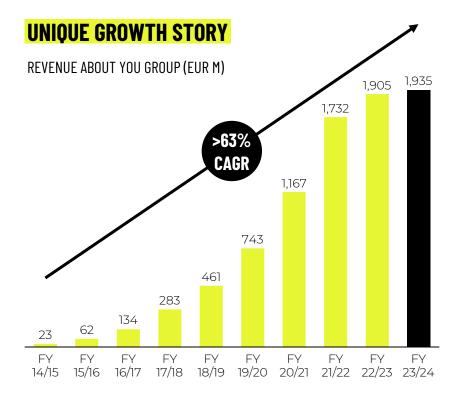
Co-Founder & Co-CEO, Co-Founder & Co-CEO, Co-Founder & Co-CEO, Operations & Finance

Marketing & Brand

TAREK MÜLLER

Tech & Product

**SEBASTIAN BETZ** 







### VISION TO BECOME THE GLOBAL #1 FASHION PLATFORM



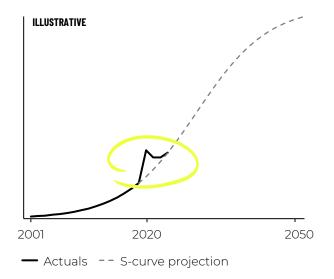




### CHANNEL SHIFT TAILWINDS GET BACK INTO SHAPE

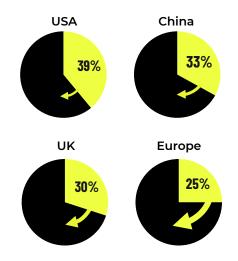
#### MARKET RETURNING TO GROWTH

E-COMMERCE SHARE OF ALL RETAIL SALES (% - TOTAL)

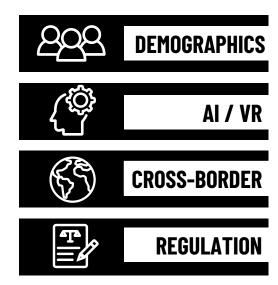


#### **HUGE RUNWAY AHEAD**

ONLINE PENETRATION IN FASHION (% - TOTAL)



#### **STRONG FORCES AT PLAY**



Sources: Euromonitor, eMarketer; AY analysis





### **PUSHING FORWARD WITH OUR UNIQUE ASSETS**

#### **YOUNG CUSTOMER BASE**

~12M

Customer

Active customers LTM

age ≤45



#### **INFLUENCER-LED DISCOVERY**

**>1,000** Collabs/

month

<sub>ዶ</sub>ጎ<sub>ዶ</sub>

>25,000

Influencers in database

#### **PAN-EUROPEAN FOOTPRINT**

**28** countries active with well-invested brand

GMV share

DACH RoE 50% 50%

# ABOUT YOU° TECH AND OPERATIONS BACKBONE

#### UNIQUE ASSORTMENT

>4,000

# of brands



>10,000

Celebrity brand styles

#### **HYBRID OPERATING MODEL**

**79% | 21%** 

1P

3P

Business split



36% | 64%

1P 3P

Items split

#### SUSTAINABLE CONVENIENCE



EU

logistics network



**SCIENCE** 

based targets





### **OUR FOCUS IS ON DISCOVERY FASHION USE CASES**



#### "I NEED THE LEVI'S 501 IN SIZE 27/30."

Online retailer with wide range of products

1st Gen E-Commerce



### "I AM LOOKING FOR THE PERFECT PAIR OF JEANS."

Traditional online fashion platform

2<sup>nd</sup> Gen E-Commerce



ABOUT YOU°

3rd Gen E-Commerce

TRANSACTIONAL DISCOVERY





### THREE INITIATIVES UNLOCK THE NEXT GROWTH WAVE

**KEY COMMERCE GROWTH INITIATIVES FOR FY 24/25** 















### <sup>2</sup> A NEXT LEVEL ENGAGEMENT ENABLED BY AI

#### **EXEMPLARY COMMERCE ENGAGEMENT INITIATIVES FOR FY 24/25**



#### PERSONALIZED ACCESS

- Al shopping assistants
- 3D size & fit features

#### **ENRICHED CONTENT**

- GenAl editorials
- Live shopping







#### **SMART PROMOTIONS**

- Personalized coupons
- Personalized campaigns

#### **GAMIFICATION**

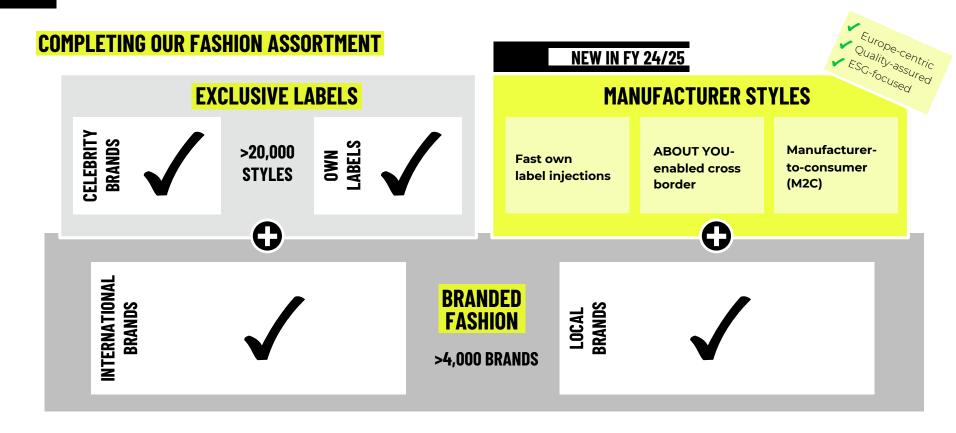
- Reward program
- Collection mechanisms





### <sup>2</sup> B

### THE BEST OF THE FASHION UNIVERSE ON ABOUT YOU





### <sup>2</sup>C EXTENDING CAPABILITIES TO GROW 3P SHARES

#### PLATFORM EXTENSION OF COMMERCE 3P MODELS

					NE	W IN FY 24/25	RATIONALE TO EXTEND
	1P (OWN INVENTORY)		3P (EXTERNAL INVENTORY)			3P MODELS	
	Own Labels	3 <sup>rd</sup> Party Brands	FbAY	Drop Shipping	FbAY	Drop Shipping	Grow 3P GMV shares
SOURCING	ABOUT YOU°	Partner	Partner	Partner	Partner	Partner	
OWNERSHIP	ABOUT YOU°	ABOUT YOU°	Partner	Partner	Partner	Partner	Enable brand D2C
FULFILLMENT	ABOUT YOU°	ABOUT YOU°	ABOUT YOU°	Partner	ABOUT YOU°	Partner	Improve seller dynamics
SELLER	ABOUT YOU°	ABOUT YOU°	ABOUT YOU°	ABOUT YOU°	Partner	Partner	
PLATFORM	ABOUT YOU°	ABOUT YOU°	ABOUT YOU°	ABOUT YOU°	ABOUT YOU°	ABOUT YOU°	Facilitate Manufacturer- to-Consumer (M2C)



### 2

### STRENGTHENED DIFFERENTIATION FOR ABOUT YOU

#### DIFFERENTIATION POTENTIAL - REASONS FOR CUSTOMERS TO SHOP ON ABOUT YOU

MULTI-CATEGORY UNIVERSALIST

- Fashion credibility
- Discovery elements



Complete fashion offering

Engagement drivers

MULTI-BRAND FASHION PLATFORMS

CROSS-BORDER SPECIALISTS

- Branded fashion offering
- Sustainable convenience

- Multi-brand experience
- Engagement drivers

VERTICAL MULTI-CHANNEL BRANDS

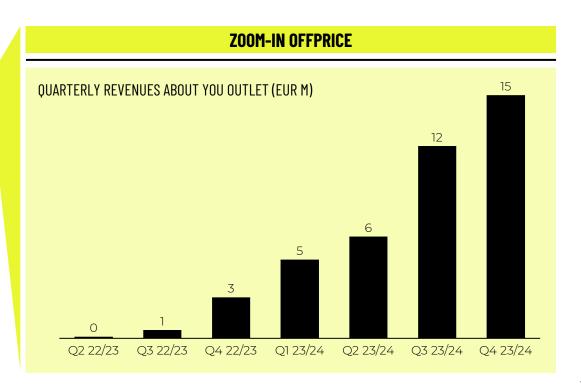




### SCALING MULTIPLE PROPOSITIONS ON OUR BACKBONE

#### **SEPARATE COMMERCE PROPOSITIONS NEXT TO ABOUT YOU**

ТҮРЕ	EXAMPLE
OFF-PRICE	ABOUT YOU OUTLET
D2C	EDITED
INFLUENCER Brands	LeGer
INVESTMENTS	<b>Б</b> РП





### SCAYLE SPIN-OFF IMPLIES A NEW SPLIT FOR TME

11

#### TME<sup>1</sup> BY REVENUE STREAM AND BRAND - FY 23/24

II I USTRATIVE

	ABOUT YOU°  Commerce-related revenues	SCAYLE°  COMMERCE ENGINE  Independent B2B  revenues	Total revenues by stream	Presentation going forward	Section
TECH			EUR 47M	NEW SCAYLE GMBH	4 -1 -
MEDIA		•	EUR 56M	AY MEDIA SERVICES	3 2
ENABLING	•		EUR 86M	AY ENABLING SERVICES	3 <b>*</b>

<sup>1.</sup> TME = Tech, Media, and Enabling (reportable segment, based on IFRS segment reporting)





### MEDIA AND ENABLING WITH SUBSTANTIAL PROFITS

#### **MEDIA AND ENABLING KPI - FY 23/24**

	MEDIA	ENABLING
Revenue <sup>1</sup> (EUR m)	56	86
<b>Adjusted EBITDA</b> (EUR m)	18	8

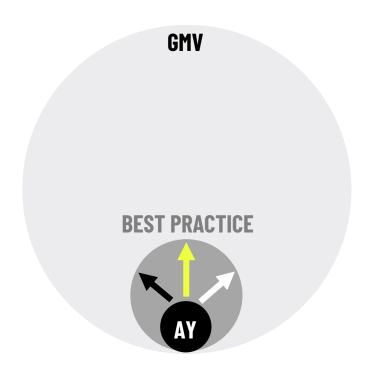
	MEDIA	ENABLING
<u>S</u>	VISIBILITY Auctioning	3P FULFILLED BY ABOUT YOU (FBAY)
CORE PRODUCTS	BRANDING CAMPAIGNS	FBAY FOR External Channels
8	NATIVE CONTENT	360° Services
	MONETIZING REACH ON THE UNIQUE ABOUT YOU PLATFORM	MONETIZING FULFILLMENT ASSETS IN VARIOUS CHANNELS

<sup>1.</sup> Based on IFRS segment reporting, i.e. including internal revenues



### MEDIA TO FURTHER EXPLOIT UNIQUE AD-INVENTORY

#### MEDIA REVENUES RELATIVE TO GMV



MORE **CLIENTS** 

**OPERATING MODEL EXTENSION** 

> **FOOTPRINT EXPANSION**

> SALES INITIATIVES

**HIGHER CLIENT-ENGAGEMENT** 

> **HIGHER 3P SHARE**

**IMPROVED TOOLINGS** 

**ADVANCED** CRM

**ENHANCED AD-INVENTORY** 

> NEW **PRODUCTS**

**MORE TARGETED PLACEMENTS** 

> NEW **CHANNELS**



### 3 **\***

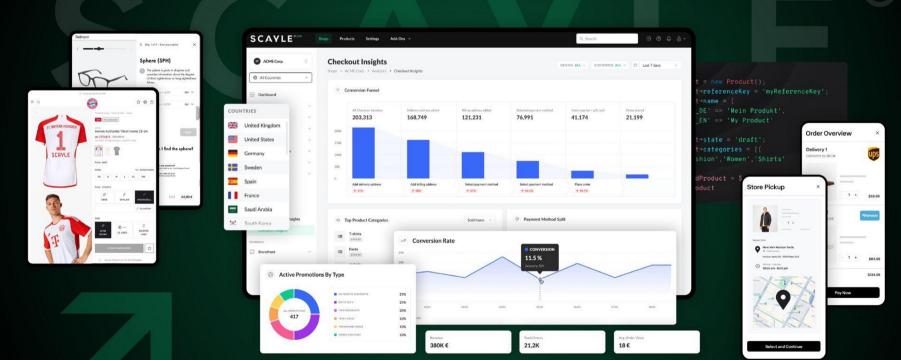
### FBAY ENABLES ABOUT YOU AND EXTERNAL CHANNELS

#### **CHANNELS SERVICED VIA FBAY**

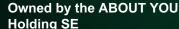


### 4

## SCAYLE provides a digital commerce platform as software as a service for B2C enterprise brands and retailers







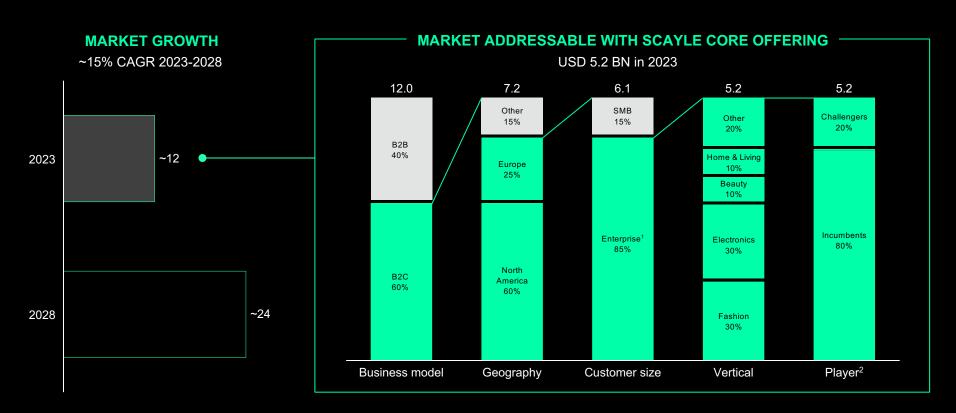




#### LARGE AND EXPANDING TAM FOR SCAYLE



#### GLOBAL ANNUAL DIGITAL COMMERCE PLATFORM SPEND, USD BN

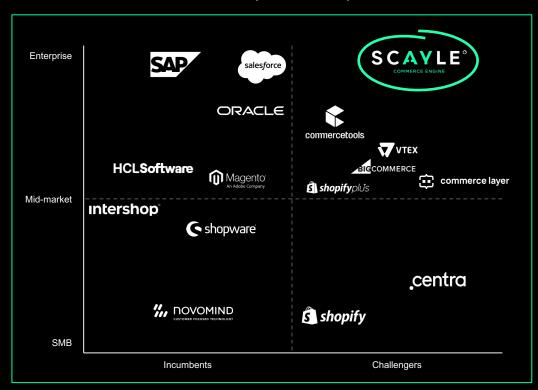




#### UNIQUELY POSITIONED IN THE B2C ENTERPRISE SPACE



#### CLUSTERING OF SCAYLE COMPETITORS (ILLUSTRATIVE)1



#### SCAYLE'S ADVANTAGES VS INCUMBENTS

- · Modern architecture provides full flexibility and scalability
- Smooth and intuitive user interface
- Innovation speed

#### SCAYLE'S ADVANTAGES VS CHALLENGERS

- Breadth and depth of feature set
- · Unified UI across entire commerce capabilities
- Demonstrated track record with enterprise customers



#### **EXTENSIVE CAPABILITIES ON MODERN ARCHITECTURE**



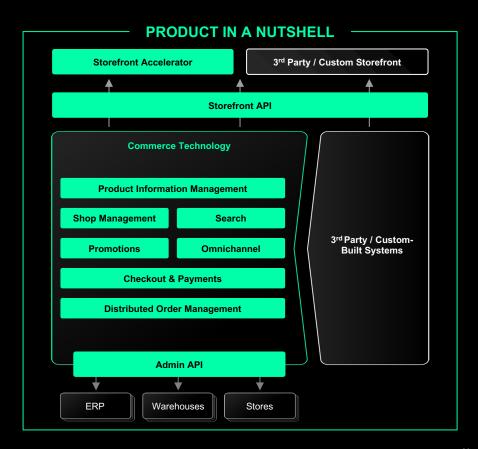
#### Extensive capabilities to manage complexity

Backend: PIM, Shop Mgmt., Checkout, and OMS

- Frontend: Storefront Accelerator on Vue and Nuxt
- Add-ons: Standard integrations to leading 3rd parties

#### Modern architecture providing flexibility & scalability

- Headless: Backend and frontend decoupled
- API-driven: Flexible to integrate
- Cloud-native: Instant scaling
- Composable: Full flexibility to use our capabilities

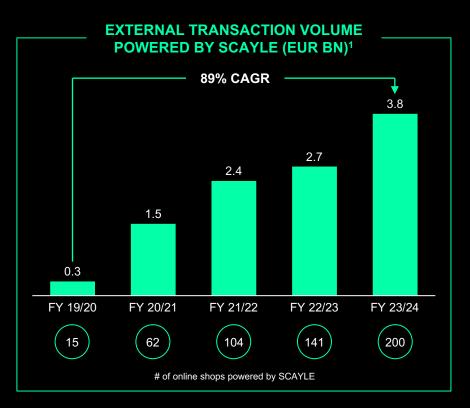


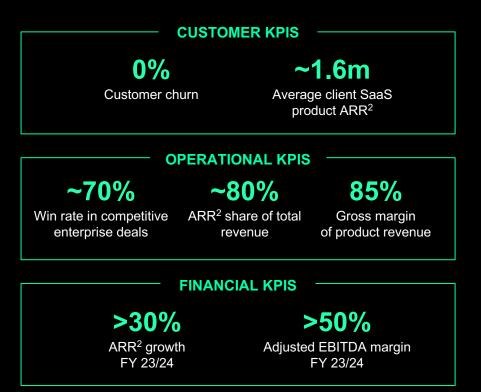


#### **SCAYLE TECH WITH INDUSTRY LEADING KPIS**



KPIS NEW SCAYLE ENTITY (SCAYLE GMBH) - FY 23/24

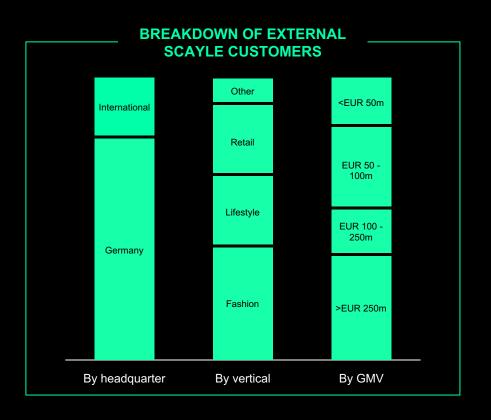


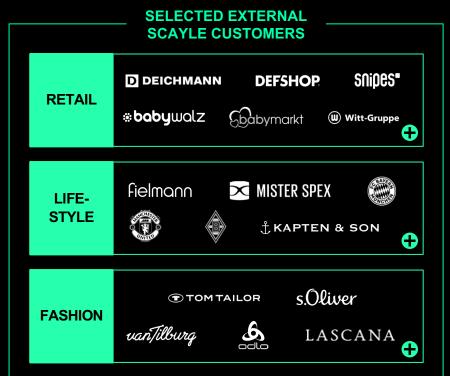




### EXPANDING ACROSS GEOGRAPHIES AND VERTICALS WHILE MAINTAINING A STRONG ENTERPRISE FOCUS









#### WE KEEP PUSHING FORWARD WITH SCAYLE



SCAYLE GROWTH PRIORITIES FOR FY 24/25



#### **SCALE NEW GEOGRAPHIES**

SCAYLE recently entered markets, e.g. North America, UK, BeNeLux, and Nordics

>EUR 10M INVESTMENTS IN FY 24/25



#### **GROW EXISTING CUSTOMER GMV**

Empower customers to deliver outstanding shopping experiences through new SCAYLE core features



#### **EXPAND THE SAAS PRODUCT**

Capitalize on strong roadmap, e.g. Subscriptions, Omnichannel / POS solution, and AI features





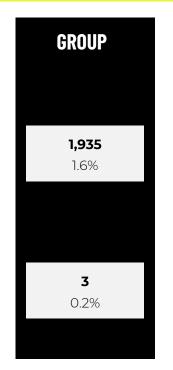
### PROFITABLE GROUP GROWTH ACHIEVED IN FY 23/24

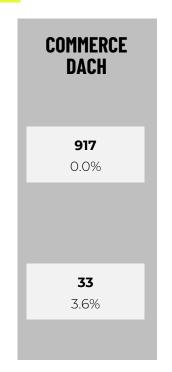
#### **SEGMENT REPORTING AY GROUP<sup>1</sup>- FY 23/24**

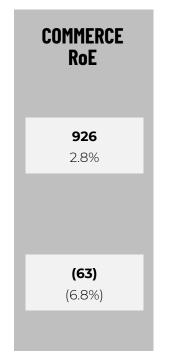


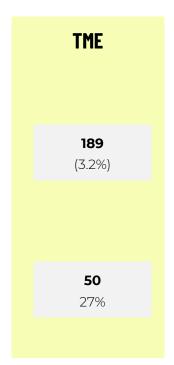
**ADJUSTED EBITDA** 

> (EUR m, % margin)







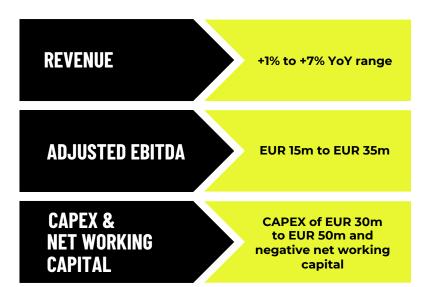




### <sup>5</sup> >>>

### ACCELERATED, PROFITABLE GROWTH IN FY 24/25

#### **GUIDANCE FOR FY 24/25**



The current guidance is partially dependent on the duration, intensity, and outcome of external events.

#### **COST LINES EXPECTATION**

(ILLUSTRATIVE AS % OF REVENUE VERSUS FY 23/24)



**COST OF SALES** 



**FUFILLMENT COSTS** 



**MARKETING COSTS** 



**ADMIN. EXPENSES** 



### <sup>5</sup> >>>

### FURTHER IMPROVING MID-TERM PROSPECTS

#### MID-TERM OUTLOOK (FY 25/26+)



BACK TO CLEAR DOUBLE-DIGIT GROWTH

SIGNIFICANT IMPROVEMENTS
IN ADJUSTED EBITDA AND
FREE CASH FLOW





### COMMITTED TO AMBITIOUS ESG GOALS<sup>1</sup>

### GENERAL DISCLOSURES





CORPORATE CONDUCT

- Maintaining a consistent and continuous ESG strategy, whilst remaining flexible enough to recalibrate
- Establishing effective governance structures to manage increasing complexity efficiently
- Establishing an ESG Due Diligence Framework to understand and manage our social and environmental risks

- Delivering on sciencebased targets by FY 25/26
- Increasing our more sustainable product net revenue to >25% by FY 24/25
- Growing our more sustainable Private
   Label apparel products to >75% by FY 25/26
- Scaling our Second Love assortment to >1m products by FY 25/26

- Bringing the proportion of female employees at all lead levels into a 40-60% target corridor by FY 25/26 while embracing DE&I inside and outside the Group
- Enabling customers to make more sustainable purchasing decisions

- Governing good animal welfare practices with our Animal Welfare Policy
- Building worthwhile partnerships to multiply our impact



# GENERAL DISCLOSURES: STRATEGY, GOVERNANCE, AND DUE DILIGENCE ARE THE BASIS FOR OUR WORK

# ESG STRATEGY TO TRANSITION CORE AREAS OF OUR BUSINESS AND INCREASE IMPACT

#### Understanding our material topics Sharing progress Establishing KPIs, and what we measures, and have learned roadmaps Calibrating Initiating structure and tracking and progress resources

#### EFFECTIVE GOVERNANCE STRUCTURE WITH C-LEVEL REPORTING

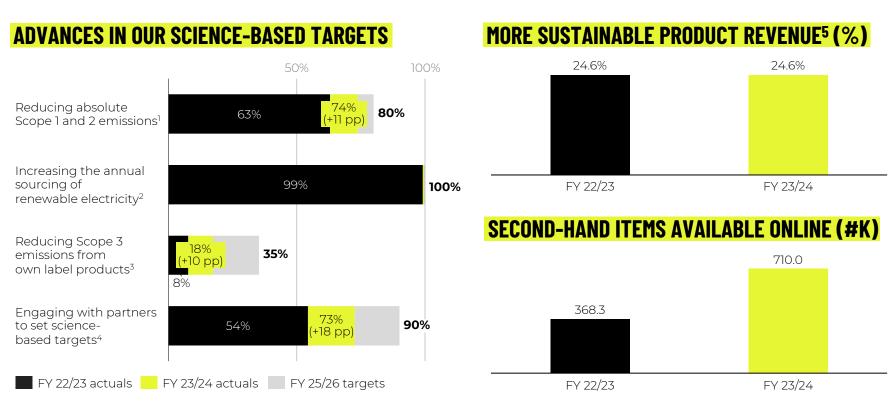
- The Co-CEO Operations and Finance oversees the execution of our ESG strategy
- Sustainability capacities are integrated into process-owning business units in our matrix organization
- The Corporate Sustainability team is responsible for topics spanning multiple teams as well as guidance and structure

#### THE ESG DUE DILIGENCE FRAME-WORK OFFERS A STRUCTURED ESG RISK APPROACH





# PLANET: PROGRESS IN MANAGING ENVIRONMENTAL IMPACT



<sup>1.</sup> From a FY 19/20 base year; 2. As a percentage of total electricity sourced; 3. Per unit of value-added from a FY 19/20 base year; 4. In % by GHG emissions, covering purchased goods & services and transportation & distribution; 5. In core assortment which excludes home, living, accessories, and beauty.



# PEOPLE: EMPLOYEES, WORKERS IN THE VALUE CHAIN, CONSUMERS, AND END-USERS

### STRONG DE&I¹ METRICS FOR ABOUT YOU EMPLOYEES





**49.7%** 

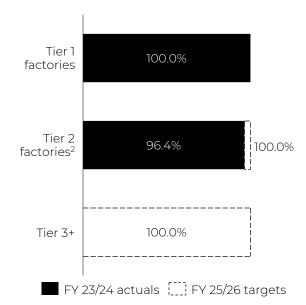
Women in leadership positions

30.4%

Women in tech

31.4%

International employees



Orga

Organic materials

 $\Theta$ 

Recycled materials



Responsible sourcing



Responsible animal husbandry



Improved production practices



Innovative materials

 $\odot$ 

Made for circularity

<sup>1.</sup> DE&I stands for diversity, equity and inclusion; 2. The internal tier 2 factory transparency is 100.0% by total procurement costs via the respective direct supplier. 96.4% of tier 2 factories were published on the Open Supply Hub. Some of the direct suppliers vetoed the publishing of their upstream factories.





### Q3 24/25 KEY TAKEAWAYS

- Zalando announced a public tender offer of EUR 6.50 per share to acquire up to 100% of ABOUT YOU the public takeover is currently being executed in line with the process outlined in the analyst call on December 11, 2024
- Q3 24/25 Group revenue increased by 1.3% to EUR 558.9m (Q3 23/24: EUR 551.9m), adjusted EBITDA came in at EUR 20.1m (Q3 23/24: EUR 19.8m) despite Black Weekend peak revenue being shifted to Q4 24/25 under IFRS<sup>2</sup>
- Commerce LTM¹ active customers returned to growth and increased by 3.0% to 12.8m driven by improved retention and new customer acquisition the LTM average order value increased further to EUR 59.3 (Q3 23/24: 56.0)
- SCAYLE delivers another successful Q3 24/25 with ARR growth of >30%, continued high profitability levels and strong traction in acquiring new clients internationally
- Strong free cash flow generation for the Group of EUR 123.9m due to improved EBITDA and reduced inventory levels resulting in solid cash balance of EUR 255.9m per end of Q3 24/25 (Q3 23/24: EUR 229.6m)
- Guidance for FY 24/25 confirmed: Expected to grow Group revenue between +1% and +7% YoY and increase adjusted EBITDA<sup>2</sup> to a range of EUR 15m to EUR 35m

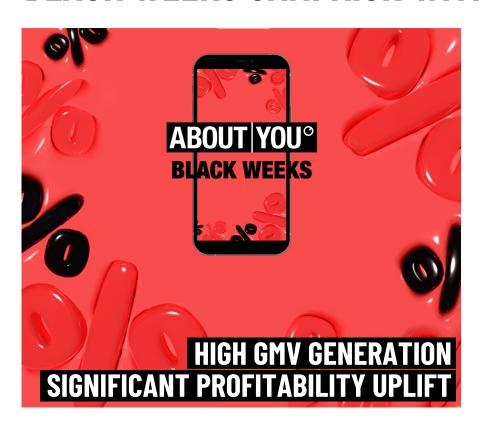


<sup>2.</sup> Due to the timing of Black Friday on November 29th, 2024, peak revenues from the Black Weekend will be accounted in Q4 24/25 under IFRS, where revenues are recognized only upon delivery to the customer (impact from elevated shifted revenues into Q4 24/25 is estimated at EUR ~25m IFRS revenues)

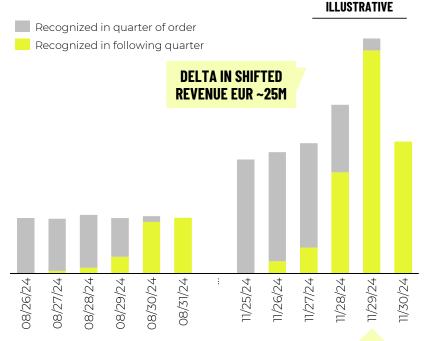




## **BLACK WEEKS CAMPAIGN WITH STRONG PERFORMANCE**



#### **GMV PER DAY AND IFRS REVENUE RECOGNITION<sup>1</sup>**





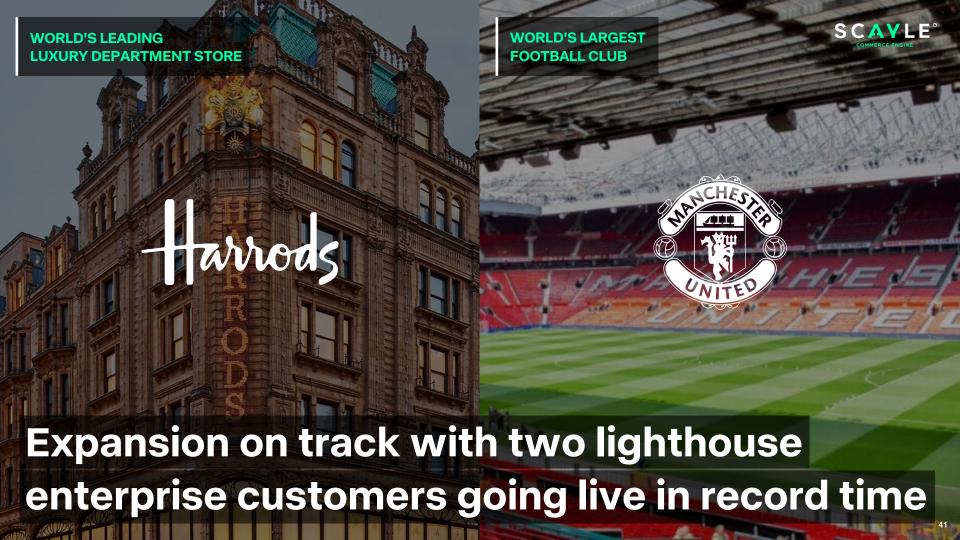


# SCAYLE delivers strong financials and is again recognized by Gartner®



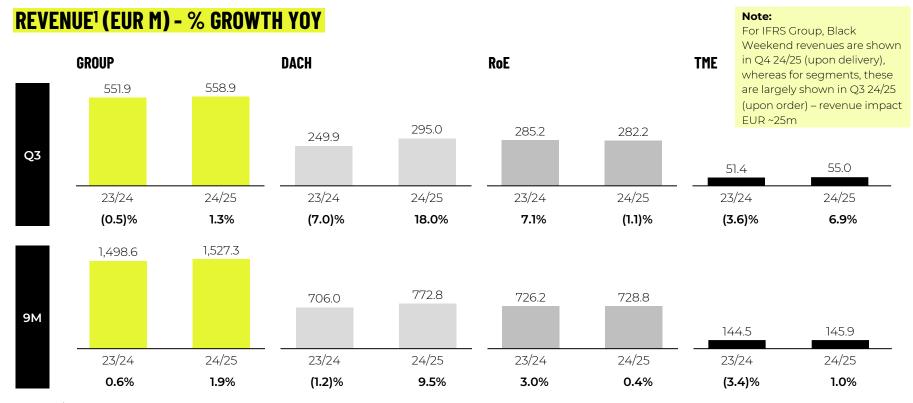








## **GROUP REVENUE GROWTH FUELED BY DACH SEGMENT**

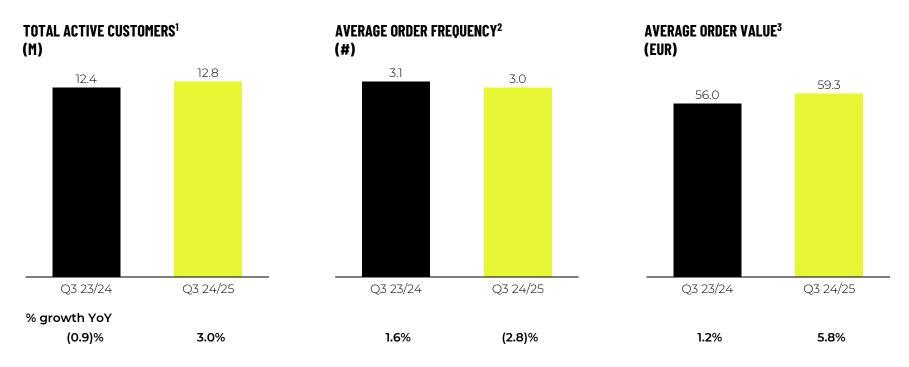


Note: Q3 24/25 ending on November 30, 2024; financials based on IFRS accounting with reconciliation from segment to Group 1. Reconciliation from segment to Group revenue of EUR -34.7m for Q3 23/24 and EUR -73.2m for Q3 24/25; EUR -78.0m for 9M 23/24 and EUR -120.1m for 9M 24/25



## ACTIVE CUSTOMERS AND AOV DRIVE LTM GMV GROWTH

### **ABOUT YOU COMMERCE (ABOUT YOU DACH + ROE), Q3 24/25 (LTM)**

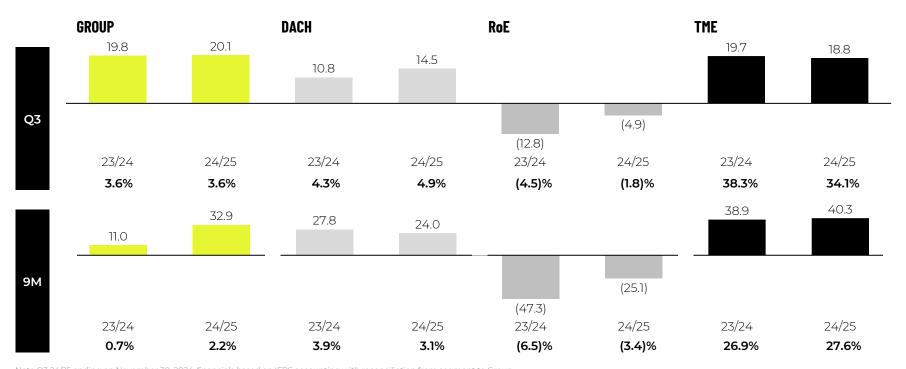


<sup>1.</sup> Defined as customers who made at least one purchase through our apps and websites within the last twelve months; 2. Defined as the total number of all orders divided by the total number of all active customers; 3. Defined as the value of all merchandise sold to customers in the Commerce business; after cancellations and returns and including VAT, divided by the number of orders



## **GROUP Q3 24/25 AEBITDA CAME IN AT EUR 20.1M**

### ADJUSTED EBITDA<sup>1</sup> (EUR M) - % MARGIN



Note Q3 24/25 ending on November 30, 2024; financials based on IFRS accounting with reconciliation from segment to Group

1. Reconciliation from segment to Group adjusted EBITDA of EUR 2.0m for Q3 23/24 and EUR -8.2m for Q3 24/25; EUR -8.4m for 9M 23/24 and EUR -6.3m for 9M 24/25; EBITDA adjusted for (i) equity-settled share-based compensation expenses (Q3 24/25: EUR -2.7m) and (ii) one-time effects (Q3 24/25: EUR -0.4m)



# GROSS MARGIN INCREASE AND LOWER ADMIN COSTS COMPENSATE HIGHER FULFILLMENT COSTS

#### ABOUT YOU GROUP'S KEY MARGIN AND COST LINES

	03			9M		
% of revenue	23/24	24/25	YoY delta	23/24	24/25	YoY delta
Gross margin <sup>1</sup>	40.3%	42.0%	1.7pp	38.5%	41.2%	2.7pp
(-) Fulfillment costs <sup>1</sup>	20.4%	22.6%	2.3pp	22.5%	23.3%	0.8pp
(-) Marketing costs <sup>1</sup>	12.4%	12.2%	(0.2)pp	10.6%	11.7%	1.0pp
(-) Admin. expenses <sup>1</sup>	4.0%	3.6%	(0.4)pp	4.6%	4.1%	(0.5)pp
Adjusted EBITDA margin	3.6%	3.6%	0.0pp	0.7%	2.2%	1.4pp

<sup>1.</sup> Defined as Alternative Performance Measures (APM) and not recognized under IFRS

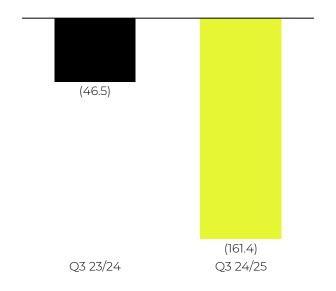


# STRONG IMPROVEMENT IN NWC DUE TO LOWER INVENTORY POSITION AND CUT-OFF EFFECTS

### **NET WORKING CAPITAL<sup>1</sup> (EUR M)**

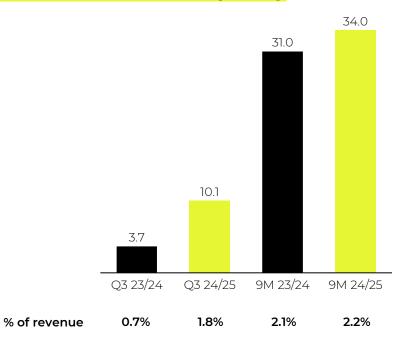
(2.4)%

% of revenue LTM



(8.2)%

### **CAPITAL EXPENDITURES<sup>2</sup> (EUR M)**

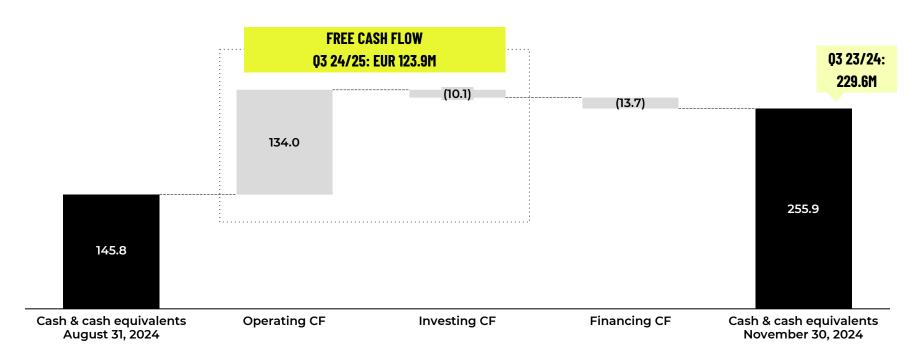


<sup>1.</sup> Net working capital is defined as inventories plus receivables (includes trade receivables and other current assets) minus liabilities (includes trade payables, other payables, and return provisions); 2. Includes acquisition of intangible assets and PPE (Q3 23/24: EUR 8.6m; Q3 24/25: EUR 8.8m), acquisition of company shares (Q3 23/24: EUR 0.0m; Q3 24/25: EUR 0.0m), working capital loans for holdings in influencer brands and incubators (Q3 23/24: EUR -4.4m; Q3 24/25: EUR 1.8m), and interest received (Q3 23/24: EUR -0.5m)



# STRONG FREE CASHFLOW GENERATION RESULTS IN SOLID CASH POSITION

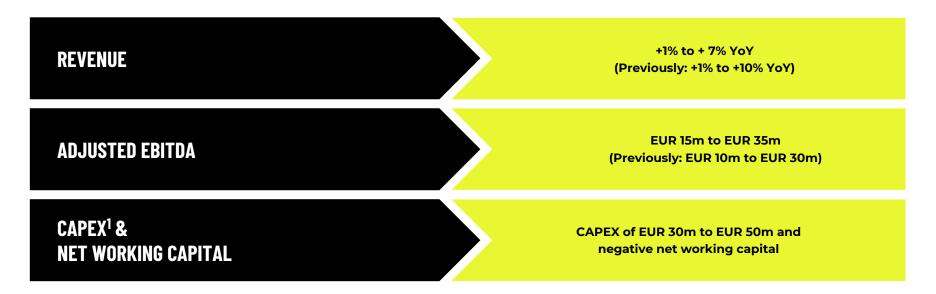
**LIQUIDITY POSITION - NOVEMBER 30, 2024 (EUR M)** 





## **FY 24/25 GUIDANCE CONFIRMED**

#### **GUIDANCE FOR FY 24/25**



The current guidance is partially dependent on the duration, intensity, and outcome of external events.





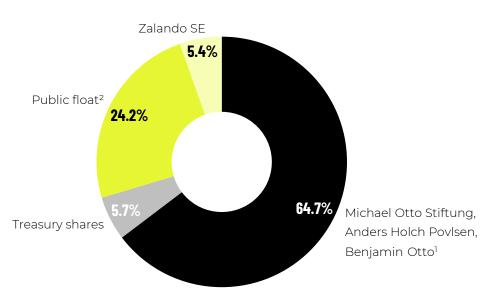
## THE ABOUT YOU APP DEMO





## THE ABOUT YOU SHARE

#### SHAREHOLDER STRUCTURE



### **SHARE INFORMATION**

First day of trading June 16, 2021

**Issuer** ABOUT YOU Holding SE

**Listing venue** Frankfurt Stock Exchange

Market segment Regulated Market

(Prime Standard) of Frankfurt

Stock Exchange

ISIN DE000A3CNK42

WKN A3CNK4

**Ticker symbol** YOU

Total # of shares outstanding 175,470,407

Total # of shares issued 186,153,487

Share capital EUR 186,153,487

**Type of shares** Ordinary bearer shares

Paying agent Deutsche Bank

Note: Structure as of December 18, 2024

<sup>1.</sup> Michael Otto Stiftung – Otto (GmbH & Co KG), Aktieselskabet af 12.6.2018. – Anders Holch Povlsen, GFH Gesellschaft für Handelsbeteiligungen m.b.H. – Benjamin Otto; 2. Thereof, the ownership of ABOUT YOU's Management Board is: Formerly Tarek Müller Beteiligungsgesellschaft mBH and now operating under the name Ohana Group Hamburg GmbH since February 15, 2023 - Total ownership amounts to 3.0%; Sebastian Betz Beteiligungsgesellschaft mbH - Total ownership amounts to 1.6%; Hannes Wiese Beteiligungsgesellschaft mbH - Total ownership amounts to 1.7%; This overview reflects the voting rights notifications pursuant to §§ 33ff of the German Securities Trading Act (Wertpapierhandelsgesetz - WpHG) - the individual notifications can be found on the Investor Relations website.



# EXPERIENCED AND INDEPENDENT SUPERVISORY BOARD OVERSIGHT

#### **MEMBERS OF THE SUPERVISORY BOARD**



Sebastian Klauke
Chairperson
(Casting vote)
Former Partner and
MD of BCG Digital
Ventures



Former member of the Schwab Group Executive Board

Petra Scharner-Wolff



Niels Jacobsen
Vice Chairperson
(Heartland nominee)
Deputy Chairman of Kirkbi
CEO of William Demant
Invest A/S



Christina Johansson (Jointly nominated by shareholders) Member of the administrative council at Emmi and Optikart



Christian Leybold (Otto Group nominee) Advisory board member at Brumbrum, JOW, Natural Cycles, Karmalicious, etc.



(Jointly nominated by shareholders) CEO at FlixMobility Supervisory board member at Scout24

André Schwämmlein

Member of the Otto Group Executive Board

Independent member



## **UPCOMING EVENTS**

MAY 8, 2025 ANNUAL REPORT FY 24/25

JUNE 18, 2025
ANNUAL GENERAL MEETING 2025





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